

## TELECOMMUNICATIONS CONSUMER CONTACT INFORMATION AS OF 12/31/13

#	Company Name	Consumer Service Contact	Title	Address	City	State	Zip Code	Telephone Number	Toll Free Number	E-Mail Address
1	Access One, Inc	Israel Greene	Manager of Service	820 West Jackson Blvd., 6th Floor	Chicago	IL	60607	312-441-1000	800-804-8333	igreene@accessoneinc.com
2	Access Point, Inc.	Chris Kasprzak	Director of Customer Service	1100 Crescent Green, Suite 109	Cary	NC	27518	919/827-0428	800/957-6468	chris.kasprzak@accesspointinc.com
3	ACN Communication Services, Inc.	Faith Seppala	Supervisor for Customer Service Research	1000 Progress Place NE	Concord	NC	28025	704/260-3641	877/226-1010	fseppala@acninc.com
4	Airespring, Inc.	Amy Gallardo	Customer Service Manager	6060 Sepulveda Blvd. Suite 220	Van Nuys	CA	91411	818/786-8990 Ext 382.		david@airespring.com
5	Airus, Inc. f/k/a IntelPeer, Inc.	John Barnicle	President	222 S. Riverside Plaza, Suite 2730	Chicago	IL	60606	312-506-0920		jbarnicle@peerlessnetwork.com
6	AT&T Corp. f/k/a/ AT&T Communications of Washington DC, LLC	Timothy O'Hara	Area Manager-External Affairs	1120 20th Street NW, Suite 1000	Washington	DC	20036	410/336-1433	800/222-0400	tohara@att.com
7	Atlantech Online, Inc.	Jason Edwards	Tax/Regulatory Coordinator	1010 Wayne Avenue, Suite 630	Silver Spring	MD	20910	301/755-2247	800/256-1612	jedwards@atlantech.net
8	Broadband Dynamics, L.L.C.	Stephanie Price	V.P. Tech Support	8757 East Via De Comercio, First Floor	Scottsdale	AZ	85258	480-941-0444	800-277-1580	sprice@broadbanddynamics.com
9	Broadview Networks, Inc.	Lisa Taylor	Customer Care	800 Westchester Ave. Ste N501	Rye Brook	NY	10573	914/250-5420	800/276-2384	jharper@broadviewnet.com
10	Broadwing Communications LLC f/k/a Focal Communications	Billing Inquiries							1-877-2Level3	
11	BullsEye Telecom Inc.	Rosemary Albanese	Vice President - Client Services	25925 Telegraph Road, Suite 210	Southfield	MI	48033	248/784-2500	1-877-638-2855	ralbanese@bullseyetelecom.com
12	Business Telecom, Inc. d/b/a BTI		Earthlink Business Customer Service	119 South Main Street	Arab	AL	35601	256-264-9907	800-239-3000	customeradvocateITCD@deltacom.com
13	Cavalier Telephone Mid-Atlantic, LLC	Mollie Chewing	Manager - Customer Experience	1720 Galleria Blvd	Charlotte	NC	28270	704-814-2531	800-347-1991	mollie.chewing@windstream.com
14	Cbeyond Communications, LLC	Andy Hammons	Senior Director, Tax & Regulatory	320 Interstate North Pkwy, Ste 300	Atlanta	GA	30339	678/370-2534		andy.hammons@cbeyond.net
15	CenturyLink Communications, LLC f/k/a/ Qwest Communications Company, LLC d/b/a Centurylink QCC	Roberto Dominguez	Analyst II	930 15th Street, 11th Floor	Denver	CO	80202	303-664-7042		roberto.dominguez@centurylink.com
16	CTC Communications Corp. d/b/a EarthLink Business II	Office of the CEO	Client Services Department	225 Cedar Hill Street, Suite 11	Marlborough	MA	01752	888-832-5802	888-832-5802	inquiry@corp.earthlink.com
17	Cypress Communications Operating Company (FB)	Grant Williams	VP Customer Operations		Atlanta	TX	30305	214-646-8040		gwilliams@broadvox.com
18	DSCI Corporation		Customer Service Manager	303 Wyman Street, Suite 350	Waltham	MA	02451	877/344/7441	877/344-7441	tbattles@dscicorp.com
19	Dynalink Communications, Inc.	Mendel Birnbaum	Vice President	233 West 17th Street	New York	NY	10011	877/344-7441	877/396-2546	mendel@dynalinktel.com
20	EnTelegent Solutions, Inc.	David Gibson	Vice President of Operations	3800 Arco Corporate Drive, Suite 310	Charlotte	NC	28273	704-936-2365		dave.gibson@entelegent.com
21	France Telecom Corporate Solutions L.L.C.	Joe Topel	Regulatory Manager	13775 McLearn Road, Mailstop 1100	Oak Hill	VA	20171	703-375-7325	866-280-3726	joe.topel@orange.com
22	Global Crossing Local Services f/k/a Global Crossing Telemanagement, Inc.	Billing Inquiries							1-877-2LEVEL3	
23	Granite Telecommunications, LLC	Alexa Buccieri	Customer Service Manager	100 Newport Avenue Extension	Quincy	MA	02171	617-933-5500	866/847-5500	abuccieri@granitenet.com

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#	Company Name	Consumer Service Contact	Title	Address	City	State	Zip Code	Telephone Number	Toll Free Number	E-Mail Address
24	IPC Network Services, Inc.	Donna Dubreuil	Costomer Service Manager	88 Pine Street	New York	NY	10005	888/286-2343	888/286-2343	donna.dubreuil@ipc.com
25	Level 3 Communications, LLC	Billing Inquiries							1-877-2level3	customerservice@level3.com
26	MassComm, Inc. d/b/a MASS Communications		Customer Service Manager	40 Wall Street, 36th Floor	New York	NY	10005	212/201-8000	212/214-0400	darren.mass@masscommgroup.com
27	Matrix Telecom, Inc. d/b/a Trinsic Communications		Customer Service Supervisor	201 Brookwood Road	Atmore	AL	36502	800-827-3374	888-411-0111	customerservice@matrixbt.com
28	McGraw Communications, Inc.	Michael Redmond	Client Service Manager	521 5th Avenue, 14th Floor	New York	NY	100175	888-543-2000	888-543-2000	mredmond@mcgrawcom.net
29	MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services	J. Henry Ambrose	Vice President - State Public Policy	2055 L Street, 5th Floor	Washington	DC	20036	202/392-5455	res: 800/444-2222, bus: 888/624-9266	j.henry.ambrose@verizon.com
30	McLeod USA Telecommunications Services, L.L.C.	Mollie Chewning	Manager - Customer Experience	1720 Galleria Boulevard	Charlotte	NC	28270	704-814-2531	800-347-1991	mollie.chewning@windstream.com
31	Metropolitan Telecommunications of DC d/b/a MetTEL	Leslie Duckett	Vice President	44 Wall Street, 6th Floor	New York	NY	10005	212/607-6323; 800-876-9823	800/876-9823	jducket@mettel.net
32	Mitel NetSolutions, Inc. f/k/a Inter-Tel Netsolutions, Inc.	Allison Dunmire	Customer Service Manager	885 Trademark Drive	Reno	NV	89521	775-954-1288	800-821-1661	allison_dunmire@mitel.com
33	Netwolves Network Services, LLC	Mary Dinardo	Client Services Coordinator	4710 Eisenhower Blvd. Suite E8	Tampa	FL	33634-6336	813-579-3255	800-676-8870	mary.dinardo@netwolves.com
34	New Horizon Communications Corp.	Paul Wieners	VP, Operations	6216 Whiskey Creek Drive, Ste B	Fort Meyers	FL	33919	866-241-9423	866-241-9423	pwieners@nhcgrp.com
35	NOS Communications		Customer Service Manager	250 Pilot road, Suite 300	Las Vegas	NV	89119		800/569-4667	jrenneker@nos.com
36	One Voice Communications, Inc.	Jennifer Dize	VP Customer & Financial Operations	45610 Woodland Rd, Ste 250	Sterling	VA	20166	703/880-2502		jdize@ovctelecom.com
37	Paetec Communications, Inc.	Mollie Chewning	Manager - Customer Experience	1720 Galleria Boulevard	Charlotte	NC	28270	704-814-2531	800-347-1991	mollie.chewning@windstream.com
38	Quantum Shift Communications, Inc. d/b/a VCOM Solutions	Customer Service		12657 Alcosta Blvd #418	San Ramon	CA	94583	925-244-1800	800-804-8266	service@vcomsolutions.com
39	Sidera Networks, LLC f/k/a RCN New York Communications, LLC f/k/a Consolidated Edison	Fernanda H.S Manko	Regulatory Compliance & Legal Svs. Manager	196 Van Buren St. Suite 300	Herndon	VA	20170	1800-891-5080	1800-891-5080	fernanda.manko@sidera.net
40	Spectrotel, Inc.	Ken Gilbertson	Director of Customer Care	3535 State Highway 66, Suite 7	Neptune	NJ	07753	732/345-7834		ken.gilbertson@trotel.com
41	Sprint Communications Company L.P.	Sandra McNabb	Supervisor, Customer Service	4701 Mercantile Drive N	Fort Worth	TX	76137	800-877-4646	res: 800-877-4646, bus: 800/877-4020	Sandra.McNabb@sprint.com
42	Starpower Communications, LLC	Marie Lew	Accounts Receivable Regulatory Compliance Anaylst	650 College Road East Suite 3100	Princeton	NJ	08540	609-681-2182	800-746-4726	marie.lew@rcn.net
43	Telco Experts, LLC		Customer Service Manager	169 Ramapo Valley Rd, Flr 3, Ste 303	Oakland	NJ	07436	800/787-5050	800/787-5050	peter@telcoexperts.com
44	TelCove Operations, LLC	Billing Inquiries							1-877-2Level3	
45	Teleport Communications America, LLC f/k/a/ Teleport Communications of Washington, DC, Inc	Timothy O'Hara	Area Manager - External Affairs	1401 Eye Street NW, Suite 1100	Washington	DC	20005	202/326-8904	877/207-9323	tohara@att.com
46	TNCI Operating Company, LLC	Stefanie Edwards	Vice President, Operations	114 E. Haley Street, Suite A	Santa Barbara	CA	93101	(805) 560-8014	(800) 800-8400	sedwards@bluecasa.com
47	TW Telecom of D.C. LLC., f/k/a Time Warner Telecom of D.C. LLC., f/k/a Xspedius Management Co.	Rochelle Jones	Sr. Vice President	14 Wall Street 9th Fl.	New York	NY	10005	212/364-7319	800/829-0420	rochelle.jones@twtelecom.com

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48	US LEC of Virginia LLC d/b/a PAETEC Business Services	Mollie Chewning	Manager- Customer Experience	1720 Galleria Boulevard	Charlotte	NC	28270	704-814-2531	800-347-1991	mollie.chewning@windstream.com
49	VDL, Inc. d/b/a Global Telecom Brokers	Paul Meek	Vice President Operations	500 Redland Court, Suite 309	Owings Mills	MD	21117	410-581-4833 x 165	877-225-5482	paulm@gtb.net
50	Verizon Washington, DC Inc.	Shazada Kashif	Specialist	2055 L Street, 5th Floor	Washington	DC	20036	202/392-0128	800/826-2355	shazada.l.kashif@verizon.com
51	XO Communications Services, Inc.	Teresa Miller	Technical Support Manager	9201 N. Central Expressway, 3rd Floor	Dallas	TX	75231	877/912-4829	888/845-0608	regulatorygrievance@xo.com