

Statement Date5/28/20

Account Number

Payment Due Date



Account Summary

| | |
|-----------------------------------|-----------------|
| Previous Balance: | \$174.76 |
| Total Payments Received: | \$174.76 CR |
| Past Due Balance: | \$0.00 |
| Bundled Services: | \$88.49 |
| Additional Services: | \$60.71 |
| Taxes & Fees: | \$28.83 |
| Telephone Usage: | \$6.00 |
| Current Charges Due 06/23: | \$184.03 |
| Total Amount Due: | \$184.03 |

Contact Us

Website: www.rcn.com
 Billing Support: 1.877.726.2455
 Technical Support: 1.866.832.4728

Local Office:
 1304 F Street NW, Washington, DC 20004

To avoid a late fee of \$5.00 on Cable/Data and 1.5% on Phone, please ensure you pay the total amount due by the date listed on this statement.

**OUR NATIONAL PASTIME ALL THE TIME®
 ONLY ON MLB NETWORK®**



**WEEKDAYS FROM
 3-5PM ET**



WEEKDAYS AT 5PM ET



EVERY NIGHT

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Account Detail

Bundled Services \$88.49

This section displays the monthly charges and services included in your bundle.

06/01-06/30 **CPI Bundle**
 Basic Cable Service, Cable Modem Rental, Mach 25 Modem Service 25Mb/2Mb, Modem Service Discount, Promotional Discount, Signature Cable Service, Unlimited Local Calling, Unlimited Long Distance Plan, Unlimited Regional Calling, Valued Customer Credit, Valued Customer Discount

Your package includes a savings of \$63.00 off retail pricing!

Additional Services \$60.71

This section displays the monthly charges that are not included in a bundle.

06/01-06/30 **Cable TV**
 1 - Free Showtime Preview\$0.00
 1 - High Definition Converter Box\$9.95
 4 - 4 High Definition Converter Box\$39.80
 1 - Premier Total Pack\$16.95

06/01-06/30 **Internet**
 1 - Customer Owned Modem\$5.99 CR

06/01-06/30 **Telephone - 202**
 1 - Block 900S (900,920,940,976,846)\$0.00

Telephone Usage Summary \$6.00

202.
 Per Use Features 6 minutes\$6.00

Taxes & Fees \$28.83

This section includes the total taxes and fees on both your monthly and non-monthly charges/credits. For an explanation of these taxes, visit our website www.rcn.com.

Cable Gross Receipts Tax\$10.93
 OVS Fee\$5.97
 PEG Access Fee\$1.07

Taxes & Fees (continued)

Telephone Public Access Corporation Fee\$1.08
 Federal Subscriber Line Charge\$4.09
 Federal Excise Tax\$0.75
 Federal Universal Service Fund\$0.98
 Gross Receipts Tax\$2.52
 Toll Telecommunications Tax\$0.57
 State E-911 Tax\$0.76
 DC Universal Service Trust Fund\$0.11

Payments \$174.76 CR

The payments listed were received prior to that statement date at the top of the page. All payments received after this date will appear on your next statement.

05/05 Payment Received\$174.76 CR

Previous Balance\$174.76
 Total Payments Received:\$174.76 CR
 Total Current Charges\$184.03
Total Amount Due:\$184.03

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Phone Activity

This section displays your telephone activity up to the statement date listed at the top of this page. Please note only telephone usage resulting in a charge may be displayed unless you have signed up for detailed billing. To sign up for detailed billing, please contact Customer Service.

202.:

| Usage Type | Date | Time | Call to | Number | Minutes | Amount |
|-------------------------|-------|----------|----------------|--------|-------------|---------------|
| Per Use Features | 04/28 | 08:48 PM | Call Retur, DC | | 1.0 | \$1.00 |
| | 05/02 | 10:00 AM | Call Retur, DC | | 1.0 | \$1.00 |
| | 05/04 | 12:22 AM | Call Retur, DC | | 1.0 | \$1.00 |
| | 05/16 | 08:34 PM | Call Retur, DC | | 1.0 | \$1.00 |
| | 05/22 | 09:34 PM | Call Retur, DC | | 1.0 | \$1.00 |
| | 05/23 | 09:27 PM | Call Retur, DC | | 1.0 | \$1.00 |
| Totals | | | | | 6.00 | \$6.00 |

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All services, including telecommunications services, are provided by Starpower Communications, LLC d/b/a RCN. Federal EIN: 52-2061905.

RCN and some of the services contained in the Bill are regulated by the Public Service Commission of the District of Columbia.

Public Service Commission of the District of Columbia
1333 H Street, NW
2nd Floor, West Tower;
Washington, DC 20005
Tel. (202) 626-5100
www.dcpsc.org

Office of the People's Counsel
1133 15th Street N.W., Suite 500
Washington, DC 20005
Tel: (202) 727-3071

Right To Dispute Your Bill

"If you have been unsuccessful in resolving your complaint or question, please contact your franchising authority".

The Office of Cable Television
3007 Tilden Street, NW Pod-P
Washington, DC 20008
202-671-0066
www.oct.dc.gov

Telephone Customers

Non-payment of the following telephone charges will not result in disconnection of your basic local service: Toll charges, 900 numbers, inside wiring, 911 surcharge, Line Features (i.e. Call Waiting, 3-Way Calling, Caller ID, etc.), Operator Charges, DA Charges and Directory Advertising. Please be advised non-payment of all other telephone services will result in disconnection of your basic local telephone service.

Non-Sufficient Funds

Electronic ACH or check payments returned to RCN for non-sufficient funds may result in a \$30.00 fee.