



Phone Number
202--

Account Number
0000120

Date Due
6/6/11

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2 of 2

Current Activity

Current Charges

5/7	6/6	Triple Play	79.99
		• Verizon Freedom Essentials (includes \$7.96 for long distance)	30.00
		• FiOS TV Prime HD	50.00
		• FiOS Internet 15/5	29.99
		• 24 Mo. Special FiOS Promotion thru Jan 15, 2013 (\$9.00 off Internet, \$11.00 off TV)	-20.00
		• 24 Mo. Bundle Credit thru Jan 14, 2013 (\$10.00 off Internet)	-10.00

5/1	5/31	Movie/HBO/Cinemax All Access Package	36.00
5/1	5/31	Standard STB Rental	5.99
5/1	5/31	STB Rental	9.99
5/1	5/31	Multi-Room DVR - High Definition	19.99

Current Charges Subtotal **\$151.96**

Change in Service and Partial Month

4/27	4/30	Standard STB Rental (removed)	-.80
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Change in Service and Partial Month Subtotal **-\$0.80**

Current Activity Total **\$151.16**

Specials and Promotions

5/7	6/6	Valued Customer \$30/12Mo. thru Jan 1, 2012 (\$30.00 off TV)	-30.00
5/1	5/31	12 Mo. Multi-Room DVR Credit thru Jan 16, 2012 (\$19.99 off TV)	-19.99

Specials and Promotions Total **-\$49.99**

Taxes, Fees and Other Charges

Taxes, Governmental Surcharges and Fees

DC E911/311 Fee	.76
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Questions?

Verizon Washington, D.C. is regulated by the Public Service Commission. If Verizon DC does not solve your problem, you may contact either the Public Service Commission, 1333 H Street, N.W., 2nd Floor, West Tower, Washington, DC 20005, 626-5100 or the Office of People's Counsel, 1133 15th Street, N.W., Suite 500, Washington, DC 20005, 727-3071.

Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-5358.

Late Payment Charges

To avoid a late payment charge of 1.50% or \$5.00, whichever is greater, full payment must be received before June 6, 2011.

Local Franchise Authority - FiOS TV

District of Columbia, Office of Cable Television, 3007 Tilden St., NW DC 20008, 202 671-0066 Your FCC Community ID is: DC0008

Service Providers

Verizon DC provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line.

DC Gross Sales Tax	.91
DC Local Telecom & Cable Tax Surcharge	2.20
DC Public Rights-of-Way Use Fee	2.27
DC Toll Telecom Tax Surcharge	.80
DC Universal Service Trust Fund	.23
Federal Excise Tax	.22

Verizon Surcharges and Other Charges and Credits

Federal Subscriber Line Charge	3.84
Federal Universal Service Fund	1.56
PEG Grant Fee	1.95
Video Franchise Fee	3.26

Total Taxes, Fees and Other Charges **\$18.00**

Correspondence

Go to verizon.com/contactus or mail to
PO Box 33078, St. Petersburg, FL 33733

item. Verizon Online provides Internet service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1-800-VERIZON. Written correspondence can be sent by fax to 1-888-806-7026, by email to videoclosedcaption@verizon.com, or by mail to Verizon, PO Box 33052, St. Petersburg, FL 33701 Attn: Cynthia Morales, Manager



Account Number
00001236

Due Date
6/6/11

Amount Due
\$226.68

Account Information

Statement Date: 5/7/11
FRANCES
Phone: 202-829-2768
Verizon Online Account: 0050907571873

Account Summary

Previous Balance	\$107.51
No Payment Received	\$.00
Balance Forward	\$107.51
New Charges	
Current Activity	\$151.16
Specials and Promotions	-\$49.99
Taxes, Fees and Other Charges	\$18.00
Total New Charges due by June 6, 2011	\$119.17
Amount Due	\$226.68

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Autopay * Paperless Bill * Repair

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Verizon News

Thank You from Verizon Perks

Verizon Perks has the Entertainment® SaversGuide® bringing you savings of up to 50% on everyday purchases & restaurants. There's no strings. No points. No hassles. Plus, get insider info on new products and sweepstakes. Visit myverizon.com, sign on and click on the My Perks tab.

Get More, Save More

Call 1-877-235-8107 to ensure you're getting the best Verizon services at the best value -- from phone, Internet and TV, to money-- saving bundles, international plans, and fun add-ons. Together we'll find ways to save you even more.

MOVING? Call 1-866-VZMOVES

Before you move, call Verizon to set up your Internet, TV and phone for your new home, hassle-free and in no time. Plus, ask about our great new money-- saving bundle offers. Don't wait. Call ahead!
1-866-VZMOVES. Service availability varies.

Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 202-829-2768. Use 000012381171 if asked for the first twelve digits of your account number.
Use Quick Codes! -- Enter **4PAY** (4729) to pay bill, Enter **4BAL** (4225) for balance. Customers with disabilities can reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.

To enroll in Automatic Payment (Sign and date below)

Account Number: 00001236
New Charges Due: Jun 6, 2011
Amount Due: \$226.68 050711

Make check payable to Verizon

\$

By signing above I verify that I have reviewed and accepted the terms and conditions at verizon.com/autopayterms for automatic bill payment

00001835 01 AV 0.340 VMD12811 0007 XX

WASHINGTON DC 20011-2912



VERIZON
PO BOX 660720
DALLAS TX 75266-0720

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