



# District of Columbia Public Service Commission

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## Fact Sheet:

### Energy Wise Rewards Pepco's Direct Load Control Program

Due to increased use of air conditioning, residential electricity bills are usually higher in the summer. To help District residential customers manage their energy usage and bills during this period, the District of Columbia Public Service Commission (Commission) approved Pepco's Residential Air Conditioner Direct Load Control Program. Pepco's program is called "Energy Wise Rewards." It is a voluntary energy management program to help reduce energy costs and to conserve electricity in the District.

#### Who Can Participate?

All individually-metered District residential customers with central air conditioners or heat pumps can volunteer to enroll into "Energy Wise Rewards."

#### How Does It Work?

Residential customers will receive a one-time credit enrollment plus a monthly credit on their electric bills if they allow Pepco to cycle their residential air conditioner compressors on and off during peak times on hot days. Participants can decide whether they want Pepco to install either an outdoor cycling switch or an indoor smart programmable thermostat (appointment needed) as the control device.



#### Cycling Periods and Credits

Participants may choose between three cycling period options. Each option has a difference credit amount attached to it as follows:

- 1) A 50% cycling option where the home air conditioner compressor will be cycled off for up to 15 minutes out of every 30 minutes during a cycling period for an annual bill credit of \$30.00, paid monthly (\$6 per month) over the cooling season for June through October plus a one-time enrollment credit of \$30.00;
- 2) A 75% cycling option where the air conditioner compressor will be cycled off for up to 22.5 minutes out of every 30 minutes during a cycling period for an annual bill credit of \$45.00, paid monthly (\$9 per month) over the cooling season for June through October plus a one-time enrollment credit of \$45.00; or

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3) A 100% cycling option where the air conditioner compressor will be cycled off completely during a cycling period for an annual bill credit of \$60.00, paid monthly (\$12 per month) over the cooling season for June through October plus a one-time enrollment credit of \$60.00. **This level of participation is not recommended to households that have members with cardiac or respiratory conditions.**

**All three options are currently available. However, customers initially might opt for the 50% cycling option, in order to become familiar with the program, before considering the higher cycling options.**

Customers will be notified of the cycling periods via messages or indicator light on the thermostats and outdoor switches. Notification messages also will be posted on Pepco's website, and potentially by news releases the day before or the day of the cycling event.

Participants may override up to two cycling events per year, but may not override PJM-required demand-reduction events. Participants are required to remain in the program for a minimum of one year or forfeit the enrollment credit.

For additional information and to enroll in the "Energy Wise Rewards" program, please click here: <https://energywiserewards.pepco.com/dc/index.php>

To review Pepco's Residential Air Conditioner Direct Load Control Program, please click here: [http://dcpsc.org/edocket/docketsheets\\_pdf\\_FS.asp?caseno=FC1086&docketno=6&flag=C&show\\_result=Y](http://dcpsc.org/edocket/docketsheets_pdf_FS.asp?caseno=FC1086&docketno=6&flag=C&show_result=Y)

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*The District of Columbia Public Service Commission is an independent agency established by Congress in 1913 to regulate electric, natural gas, and local telephone companies in the District of Columbia.*